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Robotics, Cloud Based Platforms, Data as Change Mechanism and More: NAPCP Announces First Presentations and Speakers for 21st Annual Commercial Card and Payment Conference, April 6-9, 2020, Las Vegas, LV

www.napcp.org/2020

(Maple Grove, Minnesota)--The NAPCP, a leading professional association that advances payments professionals and practices worldwide, has launched registration for its Annual Conference, and announced the first of almost 80 dynamic, idea-generating sessions that will explore today's card and payments industry during the association's 21st Annual Commercial Card and Payments Conference, April 6-9, 2020 at Caesars Palace, Las Vegas, Nevada.

This annual event, which attracts approximately 600 card and payments professionals from across the United States, Canada and EMEA, provides education, networking, and solutions, plus access to the latest in payments technology and innovation.

The first confirmed presentations, led by practitioners and industry innovators in the private and public sectors, will present case studies, solutions and use of innovation. These first sessions explore:

- Robotic process automation: Instances and implementation
- Transitioning to cloud-based payments platforms
- Leveraging data to change policy
- Language and other challenges when globalizing Travel Card programs
- Training considerations: Learning styles, feedback, communications and more
- Strategies for choosing liability options
- Creating a change management department
- Web-based employee portals for cardholders
- Multi-dimensional benefits of card programs

The first scheduled speakers come from across sectors and disciplines and represent such organizations as Markel Corporation, Fluor Corporation, PayTech Commercial AS, Kronos Incorporated, Weill Cornell Medicine, Metropolitan Washington Airports Authority, VSP Global and The George Washington University. The presenters manage programs ranging from 441 to 12,000 cards, with the number of annual transactions ranging from 18,000 to 575,000.

Thought leaders, in the form of service and product providers and consultants, share expertise and solutions in demonstrations, breakouts and the exhibit hall.

To date, sponsors and exhibitors include: Bottomline Technologies, Citi, Fifth Third Bank, IOFM, PNC, Priority Commercial Payments, Tradeshift and U.S. Bank.

Industry professionals gather at the NAPCP's Annual Conference each year to gain the knowledge, tools and resources that will help them maximize their card and payments programs, while navigating the ever-changing payments landscape.

Dedicated networking events provide attendees the opportunity to dive deeper into specific topics and individual needs with peers who share common challenges. They share perspectives on all Commercial Card and Payment vehicles, including Purchasing Card, Travel Card, Fleet Card, Ghost Card, Declining Balance Card, ePayables and other electronic payment options.

"I attended the 2019 NAPCP Conference as a newly appointed P-Card Administrator for a large state agency," said Debra Schmidt, Purchasing Card Program Administrator, Washington State Department of Transportation. "I began the conference feeling overwhelmed and uncertain of my new position. I left the NAPCP conference feeling inspired, connected, supported by industry experts and a new confidence in how to successfully do my job."

In addition to the conference's traditional breakout sessions, the NAPCP is offering four Pre-Conference Workshops. These hands-on sessions immerse attendees in a subject area, providing the chance to master the topic and interact with the instructor and fellow attendees in very meaningful ways. Separate registration and fees are required to attend. This year, attendees may register for workshops that examine P-Cards, ePayables, Travel Cards and Blockchain fundamentals.

New this year is a third General Session on the Thursday morning of the conference. Members of the NAPCP's Advisory Teams will discuss the strategies and solutions they've applied to their own programs in both the public and private sectors, providing the audience with action items and ideas to implement. Panelists will use case studies and their own real-world examples to examine various day-to-day concerns, plus broader impact items facing card and payments professionals.

About the NAPCP
The NAPCP is a membership-based professional association committed to advancing Commercial Card and Payment professionals and industry practices worldwide. Serving a community of almost 20,000, the NAPCP is a respected voice in the industry and an impartial resource for professionals at all experience levels in the public and private sectors. The NAPCP provides unmatched opportunities for continuing education and peer networking through its conferences, Regional Forums, webinars, website, virtual demonstrations, newsletters and regular communication. The association sponsors research and publishes timely and relevant white papers, survey results and articles. The NAPCP also offers a Certified Purchasing Card Professional (CPCP) credential. In addition to membership, the NAPCP offers complimentary subscriptions to its website, with partial access to industry news, research results, polls and other resources. www.napcp.org/subscribe.

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